

# Thai Honda - Smart Factory - Feature #25698

## [Call System][Call Terminal] Create Request Work : Record request\_work\_detail

02/13/2026 03:54 PM - Parujee Pangsiuthai

<b>Status:</b>	Closed	<b>Start date:</b>	02/13/2026
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Parujee Pangsiuthai	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour

### Description

**Figma:**

<https://www.figma.com/design/fgAAmzcwIGYDgB5zCQw36g/Spec-Call-System?node-id=5660-7064&t=vo4X01RtMu80YDt6-4>

- Record request\_work\_detail Request\_work

```
INSERT INTO request_work_detail (
  id,
  created_date,
  updated_date,
  request_id,
  creation_status,
  is_active
)
VALUES (
  gen_random_uuid(),
  now(),
  now(),
  @current_request_work.id, -- uuid request_work
  'Incomplete',
  true
);
```

### History

#### #1 - 02/24/2026 04:04 PM - Parujee Pangsiuthai

- condition save DB request\_work\_detail

- request\_work work\_type = 'Trouble' save request\_work\_detail.history\_type = 'Suddenly'
- request\_work work\_type = 'Consult' save request\_work\_detail.history\_type = 'Consultation/Plan'

#### #2 - 03/22/2026 11:42 PM - kittipong banawitit

- Status changed from New to In Progress

#### #3 - 03/23/2026 04:34 PM - kittipong banawitit

- Status changed from In Progress to Resolved

- Assignee changed from kittipong banawitit to Parujee Pangsiuthai

#### #4 - 03/26/2026 09:21 AM - Parujee Pangsiuthai

- Status changed from Resolved to Closed

### Files

image (29).png	720 KB	02/13/2026	Parujee Pangsiuthai
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